

# Curriculum Vitae

## Personal Information

First name(s) / Surname(s) **Montero Cascales, Manuel Angel**

Phone +34 625 554 833

Twitter @mmoncas

Email address [mmoncas@gmail.com](mailto:mmoncas@gmail.com)

Web site [www.manumontero.com](http://www.manumontero.com)

Nationality Spanish

Date of birth 19/08/1978



**Desired employment / Occupational field** **IT Project Manager / SDLC SME**

**Other** Process Improvement / Quality Assurance / APM

## Work experience

<b>Dates</b>	<b>2013/12 – Current</b>
Occupation or position held	<b>Project Manager / SW Process Improvement SME</b>
Main activities and responsibilities	<ul style="list-style-type: none"><li>Healthcare software product release development project Project Manager.</li><li>Leading the implementation of global process, tools &amp; training in work center of Malaga (*international project).</li><li>Software Products Development methodology improvement.</li><li>Expert in Product Releases Management processes and bespoke software development.</li><li>Expert in software manufacturing processes.</li><li>Expert in Software Development Life Cycle.</li></ul>
Name and address of employer	<b>iSOFT Healthcare (CSC Company)</b>
Skills	<i>PMBOK, ITIL, CMMI, J2EE, MSPProject, MS Project Server &amp; Sharepoint, MSEXcel, MSPowerpoint.</i>
<b>Dates</b>	<b>2011/09 – 2013/11</b> (in parallel with experience below) (2 years)
Occupation or position held	<b>IT &amp; APM Project Manager &amp; technician.</b> (Customers: Spanish and Chilean Public Administration, Toyota, Acerinox, El Fuerte resorts, PRP Málaga ...)
Main activities and responsibilities	<ul style="list-style-type: none"><li>Consulting projects Project Manager</li><li>Information Systems Strategic Plans definition.</li><li>IT Process improvement projects (CMMI, ITIL, Scrum ...)</li><li>Design and execute process improvement &amp; change management plans</li><li>Tools for IT processes support (Service Management)</li><li>APM technician (Application Performance Management)</li><li>Pre-sales, offers, clients management, tracking and oversight</li><li>Microsoft, SEI (Software Engineering Institute) and Lucierna partnerships responsible &amp; manager</li></ul>
Name and address of employer	<b>Ingenia</b> (Ingeniería e Integración Avanzadas S.A.)
Skills	<i>Lucierna (APM), Eclipse Memory Analyzer, Nagios, SNMP, JBOSS, WAS, Weblogic, OAS, Apache/Tomcat, Unix, J2EE, .NET, Oracle, Unix, Maven, Jenkins, Sonar, Subversion, JIRA, Redmine, OTRS, GLPI, Testlink, JMeter, Selenium. JUnit, Pre-sales, offers, MS Office suite expert, MS Project, MS CRM, CMMI DEV, ITIL.</i>

**Dates** **2009/04 – 2013/07** (in parallel with experience above) (Customers: Spanish Public Administration, Ingenia,

---

...) (4 years)

Occupation or position held **Projects & Team Manager / QA & Testing responsible** - Software Engineering Group responsible.

Main activities and responsibilities

- Definition of system quality management.
- Definition of SW development and project management methodology and tools.
- CMMi DEV 1.3 (ML3) and Scrum model and methodology implementation.
- CMMi DEV ML3 certification Project Manager / Change Management responsible.
- Main responsible of Software factory CMMI DEV ML3 accreditation achievement.
- Operator and responsible of the quality indicators system.
- Responsible for quality and process audits.
- Testing team manager (up to 5 resources).
- Providing training courses in the use of process support tools: Management, Testing, Configuration Management...

Name and address of employer **Ingenia** (Ingeniería e Integración Avanzadas S.A.)

Skills *Redmine, JIRA, Testlink, Maven, Jenkins, Sonar, JMeter, Selenium, JUnit, Appraisal Assistant, Subversion, Pre-sales, offers, MS Office suite expert, MS Project, Risks Management, Enterprise Architect, UML, CMMI DEV, ITIL, Scrum, ISTQB, TMMi.*

---

**Dates** **2008/03 – 2009/03** (1 year)

Occupation or position held **Projects & Team Manager** / Software production responsible (Customer: Spanish Public Administration)

Main activities and responsibilities

- Software projects and resources planning.
- Efforts-tasks estimations.
- Projects requirements management/change management, planning, offering, ...
- Project tracking and oversight (budget, milestones, deliveries ...).
- Production unit people occupation tracking.
- Responsible up to seven people.
- SLA responsible to customers.

Name and address of employer **Ingenia** (Ingeniería e Integración Avanzadas S.A.)

Skills *GForge, Redmine, JIRA, MS Office suite expert, MS Project, J2EE, PHP, Oracle, Weblogic, Apache/Tomcat, Subversion, Maven, Enterprise Architect, UML, Drupal, OpenCMS, Joomla, Risks Management.*

---

**Dates** **2007/01 – 2008/02** (1 year)

Occupation or position held **Project & Team Manager** / Service Manager. (Customer: Spanish Public Administration)

Main activities and responsibilities

- Maintenance service tasks planning and efforts estimation.
- Projects requirements management/change management, planning, offering, ...
- Project tracking and oversight (budget, milestones, deliveries, quality assurance ...).
- Service tracking reports generation (SLA compliance)
- Responsible up to fourteen people team.

Name and address of employer **Ingenia** (Ingeniería e Integración Avanzadas S.A.)

Skills *GForge, MS Office suite expert, MS Project, J2EE, Oracle, Weblogic, Subversion, Maven, Enterprise Architect, UML.*

---

**Dates** **2006/01 – 2006/12** (1 year)

Occupation or position held **Service & Team Manager** (Customer: Vodafone Spain)

Main activities and responsibilities

- Maintenance service tasks planning, tasks efforts estimation.
- Project requirements management & change management, planning, offering....
- Project Tracking and oversight (budget, milestones, deliveries ...).
- SLAs compliance.
- Service tracking reports generation.

	<ul style="list-style-type: none"> <li>• Recruiting, technical interviews</li> <li>• Responsible up to sixteen people team.</li> </ul>
Name and address of employer	<b>Ingenia</b> (Ingeniería e Integración Avanzadas S.A.)
Skills	<i>Remedy, MS Office suite expert, MS Project, J2EE, JSP, Weblogic, Oracle, Rational Rose, CMMI, UML, MVC.</i>
<b>Dates</b>	<b>2004/09 – 2005/12</b> (1 year)
Occupation or position held	<b>Technical systems analyst</b> (Customer: Vodafone Spain)
Main activities and responsibilities	<ul style="list-style-type: none"> <li>• Technical documentation generation (Functional analysis, systems architecture, technical design, Test plan ...), UML</li> <li>• Deliveries packing according to procedures.</li> <li>• Tests plans execution.</li> <li>• Guarantee periods responses.</li> <li>• Personal interviews managing.</li> <li>• Responsible up to two people.</li> <li>• * In this period, I was assigned to international projects.</li> </ul>
Name and address of employer	<b>Ingenia</b> (Ingeniería e Integración Avanzadas S.A.)
Skills	<i>Rational Rose, UML, UCP, CMMI, Eclipse, Java, JSP, EJB, Servlet, Applet, Java SWT, Weblogic, Oracle, JUnit, MVC, Autonomy Search Engine, ...</i>
<b>Dates</b>	<b>2004/01 – 2004/09</b> (9 months)
Occupation or position held	<b>Technical systems analyst</b> (Customer: EADS Telecom France, EADS Spain)
Main activities and responsibilities	<ul style="list-style-type: none"> <li>• Technical documentation generation (Functional analysis, systems architecture, technical design, Test plan ...).</li> <li>• Application modeling with UML.</li> <li>• Deliveries packing according to procedures.</li> <li>• Tests plans execution.</li> <li>• Guarantee periods responses.</li> </ul>
Name and address of employer	<b>Coritel</b> (Accenture company)
Skills	<i>J2EE, Java SWT, ASP.NET, Enterprise Architect, Visual Studio, SQL Server, Oracle, HTML, CSS, UML, PL/SQL, Stored Procedures, ...</i>
<b>Dates</b>	<b>2002/06 – 2003/12</b> (1,5 year)
Occupation or position held	<b>Technical systems analyst / Programmer</b> (Customers: Sonae, Frantschach, GSK, BMC, ...)
Main activities and responsibilities	<ul style="list-style-type: none"> <li>• Technical documentation generation (Functional analysis, systems architecture, technical design, Test plan ...).</li> <li>• Application modeling with UML.</li> <li>• Software applications development.</li> <li>• Deliveries packing according to procedures.</li> <li>• Tests plans execution.</li> <li>• Guarantee periods responses.</li> <li>• * In this period, I was assigned to international projects.</li> </ul>
Name and address of employer	<b>Coritel</b> (Accenture company)
Skills	<i>webMethods, eAI, TIBCO, DB2, AS400, Java, MS Commerce Server, IBM MQ Series, Visual Studio, SQL Server, PL/SQL, Stored Procedures, ...</i>
<b>Dates</b>	<b>2001/01 – 2002/06</b> (1,5 year)
Occupation or position held	<b>Programmer</b> (Customer: Carrefour)
Main activities and responsibilities	<ul style="list-style-type: none"> <li>• Software applications development.</li> <li>• Technical support to analysis level.</li> </ul>

	<ul style="list-style-type: none"> <li>• Tests plans execution.</li> <li>• * In this period, I was assigned to international projects.</li> </ul>
Name and address of employer	<b>Coritel</b> (Accenture company)
Skills	<i>Java, MS Commerce Server, IBM MQ Series, Visual Studio, SQL Server, PL/SQL, Stored Procedures...</i>

## Education and training

<b>Dates</b>	<b>1998 – 2000</b>
Title of qualification awarded	Senior Technician in management of information systems.
Name and type of organization providing education and training	SAFA – ICET / Catholic Institute of Technical Studies.
Level in national or international classification	Technical

---

<b>Dates</b>	<b>1996 - (not finished)</b>
Title of qualification awarded	Telecommunications Technical Engineering - Electronic Systems (not finished).
Name and type of organization providing education and training	ESTIT - Málaga University (Spain).
Level in national or international classification	Telecommunications Technical Engineering

## Additional Training

Courses	<ul style="list-style-type: none"> <li>• Project Estimation techniques (2014)</li> <li>• Global Project Management Framework (based on PMBOK) (2014)</li> <li>• Sharepoint and MS Project Server for Project Managers (2014)</li> <li>• Development and Implementation of Information Systems (2013)</li> <li>• Operation and Support of Information Systems (2013)</li> <li>• Planning and Management of Information Systems (2013)</li> <li>• PMBOK Fundamentals (2012)</li> <li>• Intermediate Concepts of the CMMI for DEV (official SEI training, exam passed 91% scored) (2011)</li> <li>• CMMI Assessment Team Member (2011)</li> <li>• Tester manager at SOFTQUALITY (2011)</li> <li>• Excel 2007 Advanced (2010)</li> <li>• Quality Indicators (2010)</li> <li>• Effective communication (2010)</li> <li>• CMMi DEV 1.2 - level 3 (2010)</li> <li>• Project management with SCRUM (2009)</li> <li>• Audit of a Quality Management System (2009)</li> <li>• Documentation of a quality management system (2009)</li> <li>• SUN Microsystems: Quality Assurance in Production Software (SQA) (2009)</li> <li>• Conflict Resolution and Decision Making (2008)</li> <li>• Leadership, teamwork and negotiation skills (2008)</li> <li>• Project Manager (2006)</li> <li>• Time Management (2006)</li> <li>• CMM-SW levels 2,3,4 and 5 (2004-2005)</li> <li>• Technical training from 2000 until 2004 (2003)</li> </ul>
---------	--

---

## Personal skills and competences

---

Mother tongue(s) **Spanish**

Other language(s) **English**

Self-assessment <i>European level (*)</i>	Understanding		Speaking		Writing
	Listening	Reading	Spoken interaction	Spoken production	
<b>English</b>	B2	C1	B2	B2	B2

(\*) *Common European Framework of Reference for Languages*

### Social skills and competences

- Humane treatment and personalized team members.
- Search for optimal solutions in critical situations.

### Organizational skills and competences

- Distribution of work among the team members to achieve goals.
- Schedule projects aligned with organization business objectives.

### Technical skills and competences

- Varied expertise and dense developments in applications from 2001 to 2006.
- Participation in software development projects of different technologies: Java, Visual Basic, C, EAI, IBM MQ Series, Siebel, Microsoft Commerce Server, SQL Server, Oracle, AS400, MySQL, ...
- Project management methodologies and models following CMMi-DEV, PMBOK, Agile, waterfall, testing, QA, ...

### Computer skills and competences

- Extensive experience in use of MS Office for package management and project documentation.
- Use in the past of modeling tools (Rational Rose, Star Team and Enterprise Architect).

### Other skills and competences

- Great capacity for learning in any role.
- Talented person.

Driving license **B**

### Additional information

- Extensive experience in using the English language as a tool for daily work from 2001 until 2006 and lately during 2013-2014 at CSC.
- I had the opportunity to learn different methodologies / work habits and to have worked with people of different nationalities: Austria, Belgium, France, England, Italy, China, Australia, Ireland, Philippines, USA... what gives me enough information to evaluate and improve the way me and my team does the work done.