

Curriculum Vitae

Personal Information

First name(s) / Surname(s) **Montero Cascales, Manuel Angel**
Phone +34 625 554 833
Twitter @mmoncas
Email address mmoncas@gmail.com
Web site www.manumontero.com
Linkedin <https://es.linkedin.com/in/manumontero>
Nationality Spanish
Year of birth 1978



Desired employment / Occupational field **IT Project Manager**

Other IT Processes Improvement / Management Tools / Quality Assurance

Work experience

Dates	2014/12 – Current
Occupation or position held	IT Project Manager (Customers: Abengoa companies worldwide)
Main activities and responsibilities	<ul style="list-style-type: none">IT Project (all kind of) manager in an horizontal structured companyBudgeting Technology projects (scope and costs analysis), teams coordination.Project management: control budget, resources, scope, schedule and stakeholders.Critical chain method
Name and address of employer	Abengoa
Skills	<i>PMP, PMBOK, Critic Chain, Concerto, Talaia, MS Project, Opentext, SAP ERP, SAP GSI, Remedy, JIRA, Bizagi.</i>
Dates	2013/12 – 2014/11 (1 year)
Occupation or position held	Project Manager / SW Process Improvement SME (Customers: CSC UK)
Main activities and responsibilities	<ul style="list-style-type: none">Healthcare software product release development project Project Manager.Leading the implementation of global process, tools & training in work center of MalagaSoftware Products Development methodology improvement.Expert in Product Releases Management processes and bespoke software development.Expert in software manufacturing processes.Expert in Software Development Life Cycle.
Name and address of employer	iSOFT Healthcare (CSC company)
Skills	<i>PMBOK, ITIL, CMMI, J2EE, MSProject, MS Project Server & Sharepoint, MSEXcel, MSPowerpoint.</i>
Dates	2011/09 – 2013/11 (in parallel with experience below) (2 years)
Occupation or position held	IT & APM Project Manager & technician. (Customers: Spanish and Chilean Public Administration, Toyota, Acerinox, ...)
Main activities and responsibilities	<ul style="list-style-type: none">Consulting projects Project ManagerInformation Systems Strategic Plans definition.IT Process improvement projects (CMMI, PMBOK, ITIL, Scrum ...)Design and execute process improvement & change management plans

<p>Name and address of employer</p> <p>Skills</p>	<ul style="list-style-type: none"> • Tools for IT processes support (Service Management) • APM technician (Application Performance Management) • Pre-sales, offers, clients management, tracking and oversight • Microsoft, SEI (Software Engineering Institute) and Lucierna partnerships responsible & manager <p>Ingenia (Ingeniería e Integración Avanzadas S.A.)</p> <p><i>Lucierna (APM), Eclipse Memory Analyzer, Nagios, SNMP, JBOSS, WAS, Weblogic, OAS, Apache/Tomcat, Unix, J2EE, .NET, Oracle, Unix, Maven, Jenkins, Sonar, Subversion, JIRA, Redmine, OTRS, GLPI, Testlink, JMeter, Selenium. JUnit, Pre-sales, offers, MS Office suite expert, MS Project, MS CRM, CMMI DEV, ITIL.</i></p>
<p>Occupation or position held</p> <p>Main activities and responsibilities</p>	<p>Dates 2009/04 – 2013/07 (<i>in parallel with experience above</i>) (Customers: Spanish Public Administration, ...) (4 years)</p> <p>Projects & Team Manager / QA & Testing responsible - Software Engineering Group responsible.</p> <ul style="list-style-type: none"> • Definition of system quality management. • Definition of SW development and project management methodology and tools. • CMMi DEV 1.3 (ML3) and Scrum model and methodology implementation. • CMMi DEV ML3 certification Project Manager / Change Management responsible. • Main responsible of Software factory CMMI DEV ML3 accreditation achievement. • Operator and responsible of the quality indicators system. • Responsible for quality and process audits. • Testing team manager (up to 5 resources). • Providing training courses in the use of process support tools: Management, Testing, Configuration Management...
<p>Name and address of employer</p> <p>Skills</p>	<p>Ingenia (Ingeniería e Integración Avanzadas S.A.)</p> <p><i>Redmine, JIRA, Testlink, Maven, Jenkins, Sonar, JMeter, Selenium, JUnit, Appraisal Assistant, Subversion, Pre-sales, offers, MS Office suite expert, MS Project, Risks Management, Enterprise Architect, UML, CMMI DEV, ITIL, Scrum, ISTQB, TMMi.</i></p>
<p>Occupation or position held</p> <p>Main activities and responsibilities</p>	<p>Dates 2008/03 – 2009/03 (<i>1 year</i>)</p> <p>Projects & Team Manager / Software production responsible (Customer: Spanish Public Administration)</p> <ul style="list-style-type: none"> • Software projects and resources planning. • Efforts-tasks estimations. • Projects requirements management/change management, planning, offering, ... • Project tracking and oversight (budget, milestones, deliveries ...). • Production unit people occupation tracking. • Responsible up to seven people. • SLA responsible to customers.
<p>Name and address of employer</p> <p>Skills</p>	<p>Ingenia (Ingeniería e Integración Avanzadas S.A.)</p> <p><i>GForge, Redmine, JIRA, MS Office suite expert, MS Project, J2EE, PHP, Oracle, Weblogic, Apache/Tomcat, Subversion, Maven, Enterprise Architect, UML, Drupal, OpenCMS, Joomla, Risks Management.</i></p>
<p>Occupation or position held</p> <p>Main activities and responsibilities</p>	<p>Dates 2007/01 – 2008/02 (<i>1 year</i>)</p> <p>Project & Team Manager / Service Manager. (Customer: Spanish Public Administration)</p> <ul style="list-style-type: none"> • Maintenance service tasks planning and efforts estimation. • Projects requirements management/change management, planning, offering, ... • Project tracking and oversight (budget, milestones, deliveries, quality assurance ...). • Service tracking reports generation (SLA compliance) • Responsible up to fourteen people team.
<p>Name and address of employer</p>	<p>Ingenia (Ingeniería e Integración Avanzadas S.A.)</p>

Skills	<i>GForge, MS Office suite expert, MS Project, J2EE, Oracle, Weblogic, Subversion, Maven, Enterprise Architect, UML.</i>
Dates	2006/01 – 2006/12 (1 year)
Occupation or position held	Service & Team Manager (Customer: Vodafone Spain)
Main activities and responsibilities	<ul style="list-style-type: none"> • Maintenance service tasks planning, tasks efforts estimation. • Project requirements management & change management, planning, offering.... • Project Tracking and oversight (budget, milestones, deliveries ...). • SLAs compliance. • Service tracking reports generation. • Recruiting, technical interviews • Responsible up to sixteen people team.
Name and address of employer	Ingenia (Ingeniería e Integración Avanzadas S.A.)
Skills	<i>Remedy, MS Office suite expert, MS Project, J2EE, JSP, Weblogic, Oracle, Rational Rose, CMMI, UML, MVC.</i>
Dates	2004/09 – 2005/12 (1 year)
Occupation or position held	Technical systems analyst (Customer: Vodafone Spain)
Main activities and responsibilities	<ul style="list-style-type: none"> • Technical documentation generation (Functional analysis, systems architecture, technical design, Test plan ...), UML • Deliveries packing according to procedures. • Tests plans execution. • Guarantee periods responses. • Personal interviews managing. • Responsible up to two people. • * In this period, I was assigned to international projects.
Name and address of employer	Ingenia (Ingeniería e Integración Avanzadas S.A.)
Skills	<i>Rational Rose, UML, UCP, CMMI, Eclipse, Java, JSP, EJB, Servlet, Applet, Java SWT, Weblogic, Oracle, JUnit, MVC, Autonomy Search Engine, ...</i>
Dates	2004/01 – 2004/09 (9 months)
Occupation or position held	Technical systems analyst (Customer: EADS Telecom France, EADS Spain)
Main activities and responsibilities	<ul style="list-style-type: none"> • Technical documentation generation (Functional analysis, systems architecture, technical design, Test plan ...). • Application modeling with UML. • Deliveries packing according to procedures. • Tests plans execution. • Guarantee periods responses.
Name and address of employer	Coritel (Accenture company)
Skills	<i>J2EE, Java SWT, ASP .NET, Enterprise Architect, Visual Studio, SQL Server, Oracle, HTML, CSS, UML, PL/SQL, Stored Procedures, ...</i>
Dates	2002/06 – 2003/12 (1,5 year)
Occupation or position held	Technical systems analyst / Programmer (Customers: Sonae, Frantschach, GSK, BMC, ...)
Main activities and responsibilities	<ul style="list-style-type: none"> • Technical documentation generation (Functional analysis, systems architecture, technical design, Test plan ...). • Application modeling with UML. • Software applications development. • Deliveries packing according to procedures. • Tests plans execution.

Name and address of employer	<ul style="list-style-type: none"> • Guarantee periods responses. • * In this period, I was assigned to international projects.
Skills	Coritel (Accenture company) <i>webMethods, eAI, TIBCO, DB2, AS400, Java, MS Commerce Server, IBM MQ Series, Visual Studio, SQL Server, PL/SQL, Stored Procedures, ...</i>
Dates	2001/01 – 2002/06 (1,5 year)
Occupation or position held	Programmer (Customer: Carrefour)
Main activities and responsibilities	<ul style="list-style-type: none"> • Software applications development. • Technical support to analysis level. • Tests plans execution. • * In this period, I was assigned to international projects.
Name and address of employer	Coritel (Accenture company)
Skills	<i>Java, MS Commerce Server, IBM MQ Series, Visual Studio, SQL Server, PL/SQL, Stored Procedures...</i>

Education and training

Dates	1998 – 2000
Title of qualification awarded	Senior Technician in management of information systems.
Name and type of organization providing education and training	SAFA – ICET
Level in national or international classification	Technical

Additional Training

Courses	<ul style="list-style-type: none"> • Project Estimation techniques (2014) • Global Project Management Framework (based on PMBOK) (2014) • Sharepoint and MS Project Server for Project Managers (2014) • Development and Implementation of Information Systems (2013) • Operation and Support of Information Systems (2013) • Planning and Management of Information Systems (2013) • PMBOK Fundamentals (2012) • Intermediate Concepts of the CMMI for DEV (official SEI training, exam passed 91% scored) (2011) • CMMI Assessment Team Member (2011) • Tester manager at SOFTQUALITY (2011) • Excel 2007 Advanced (2010) • Quality Indicators (2010) • Effective communication (2010) • CMMi DEV 1.2 - level 3 (2010) • Project management with SCRUM (2009) • Audit of a Quality Management System (2009) • Documentation of a quality management system (2009) • SUN Microsystems: Quality Assurance in Production Software (SQA) (2009) • Conflict Resolution and Decision Making (2008) • Leadership, teamwork and negotiation skills (2008) • Project Manager (2006) • Time Management (2006)
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	<ul style="list-style-type: none"> • CMM-SW levels 2,3,4 and 5 (2004-2005) • Technical training from 2000 until 2004 (2003)
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Personal skills and competences

Mother tongue(s)	Spanish															
Other language(s)	English															
Self-assessment <i>European level (*)</i>	<table border="1"> <thead> <tr> <th colspan="2">Understanding</th> <th colspan="2">Speaking</th> <th>Writing</th> </tr> <tr> <th>Listening</th> <th>Reading</th> <th>Spoken interaction</th> <th>Spoken production</th> <th></th> </tr> </thead> <tbody> <tr> <td>B2</td> <td>C1</td> <td>B2</td> <td>B2</td> <td>B2</td> </tr> </tbody> </table>	Understanding		Speaking		Writing	Listening	Reading	Spoken interaction	Spoken production		B2	C1	B2	B2	B2
Understanding		Speaking		Writing												
Listening	Reading	Spoken interaction	Spoken production													
B2	C1	B2	B2	B2												
	(*) <i>Common European Framework of Reference for Languages</i>															
Social skills and competences	<ul style="list-style-type: none"> • Humane treatment and personalized team members. • Search for optimal solutions in critical situations. 															
Organizational skills and competences	<ul style="list-style-type: none"> • Distribution of work among the team members to achieve goals. • Schedule projects aligned with organization business objectives. 															
Technical skills and competences	<ul style="list-style-type: none"> • Varied expertise and dense developments in applications from 2001 to 2006. • Participation in software development projects of different technologies: Java, Visual Basic, C, EAI, IBM MQ Series, Siebel, Microsoft Commerce Server, SQL Server, Oracle, AS400, MySQL, ... • Project management methodologies and models following CMMi-DEV, PMBOK, Agile, waterfall, testing, QA, ... 															
Computer skills and competences	<ul style="list-style-type: none"> • Extensive experience in use of MS Office for package management and project documentation. • Use in the past of modeling tools (Rational Rose, Star Team and Enterprise Architect). 															
Other skills and competences	<ul style="list-style-type: none"> • Great capacity for learning in any role. • Talented person. 															
Driving license	B															
Additional information	<ul style="list-style-type: none"> • Extensive experience in using the English language as a tool for daily work from 2001 until 2006 and lately during 2013-2014 at CSC. • I had the opportunity to learn different methodologies / work habits and to have worked with people of different nationalities: Austria, Belgium, France, England, Italy, China, Australia, Ireland, Philippines, USA... what gives me enough information to evaluate and improve the way me and my team does the work done. 															